



## Profile

A competent network administrator with more than 9 years of work experience within the information technology industry, looking for a challenging position in a reputable company where I can use my skills to their full potential.

Nationality: Egyptian

## Contact

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## EDUCATION

- ★ November 2024 - PHP Full Stack Developer.
- ★ December 2020 - Certified Microsoft Exchange Server (MCSE)
- ★ November 2020 - Studies Exchange Server
- ★ October 2020 - Certified Microsoft Windows Server2016 (MCSA)
- ★ January 2020 - Certificate from CLS Learning Solutionson UNIX 7 System Administration
- ★ October 2019 - Intensive Training Program on Optical Fiber Network Installation from N.T.I
- ★ April 2019 - Certificate of Achievement from YAT Center for M.C.S.A Windows Server 2016
- ★ April 2019 - Microsoft Certificate of Achievement for Identity with Windows Server2016 (Course 20-742)
- ★ February 2019 - Microsoft Certificate of Achievement for Networking with Windows Server 2016 (Course20-741)
- ★ January 2019 - Microsoft Certificate of Achievement for Installation, Storage, and compute with Windows Server 2016 (Course 20-740)
- ★ October 2017 - Certificate in N+ &CCNA & WINDOWSSERVER 2008 from Cairo University.
- ★ 2002 - Certificate in Hardware and Software from Centre of FATMAHELZAHRAA.
- ★ 2001 - Graduatedfrom Egypt Institutefor Studies.

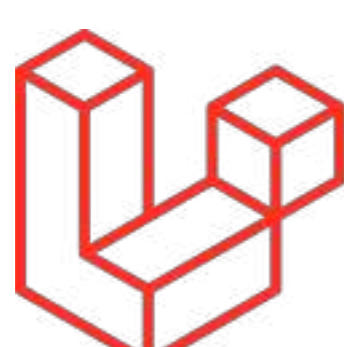
## WORK EXPERIENCE

- ★ From November 2023 to August 2024 in Church of the Virgin Mary in Zenon .
- ★ From September 2023 To November 2023 Laptop Maintenance at AlBatool Company , Queen Mall
- ★ From 2015 to September 2023 Network Administrator in Crosslinks Company.  
Key Responsibilities:
  - Installation and Configure TrueNAS.
  - Installation Pfsense & Configure.
  - Designing and Deploying Exchange Server.
  - Welding methods and conductors (Splicing and Termination).
  - Designing and connecting internal networks and data centers.
  - Design and connect networks fiber homes (F.T.T.H Installation).
  - Tests and reporting.
  - Operate and maintain Microsoft Windows Server (2003, 2008, 2012 and 2016) and Storage Devices.
  - Active Directory, New Tree, Child Active Directory, AD Partitions, User Delegation, Install AD using answer file, iSCSI, Sharing Permissions, Demote Active Directory, Offline Sharing,
  - Containers and Docker, Shadow Copy, Data Backup, WSUS, WDS, Hyper-V, DHCP, DNS, NAT, VPN, Print Server, GPO, AD CS, ADFS, BitLocker, EFS, Firewall.
  - Provide in-person and remote IT support to customers as part of a team or working solo across multiple networks and across multiple facilities and locations.
  - Troubleshoot, diagnose and resolve issues with LAN functionality and connectivity.
  - Troubleshoot, diagnose and resolve issues with Windows Operating Systems, desktops, laptops, printers, and other standard office equipment, depending on location and staffing.
  - Troubleshoot, diagnose and resolve software issues with MS Office and Outlook.
  - Install Hardware Devices (Access Controls, Cameras and Network Equipment).
  - Configure Cisco network devices (routers and switches)
- ★ From2011 to 2015 was working as a freelancer.
- ★ From 2008 to 2011 was working in Jordan.
- ★ From 2004 to 2008 was working in a gold factory.
- ★ From 2002 to 2004 was working as a freelancer.
- ★ From 2001 to 2002 was working as. IT technician for Andalusia Company.

## System Administrator



## Web Developer PHP Full Stack



## Hobbies

- ★ Music
- ★ Reading
- ★ Sports